

Solace Expert Advisory

The Solace Expert Advisory service comes with a dedicated Expert Advisor that works alongside with your application and operational teams and provide expert hands-on guidance and assistance for planning, deploying, and evolving event-driven applications.

Each Expert Advisor brings extensive Solace technical experience, and while engaged as a long-term advisor to the enterprise, they help deliver your business outcomes faster and effectively through structured & customized strategies and event driven methodology.

Successfully Event Driven Architecture (EDA) initiatives often transition from tactical investments, like putting your first event driven application to production, to more strategic where EDA begins to take a role in the organization's business and technical innovation with an increasingly cross-organizational significance, requiring multi-year commitments.

This multi-year engagement is designed to provide on-going enablement, advice, and expertise so you can scale, onboard new use cases, avoid issues, and achieve your enterprise's long-term innovation goals.

HOW WE HELP

Solace Expert Advisory engagements are customized to align with your enterprise requirements & objectives, whether you are just starting with your EDA initiatives or looking for expert guidances on existing advanced or complex projects.

Advanced competence in EDA is typically built over time and requires investment in the technology, skills, policies and culture of your organization. Mastery of EDA is essential to a modern digital business, and achieving this mastery is a multistep process. Our Expert Advisor engage your organization with a long-term vision, helping to achieve key business outcomes on your road to achieving EDA mastery.

We do this by building organizational maturity across five key practices:

KEY DELIVERABLES

- Architecture and design workshops and on-going review for existing and new use cases
- Long-term EDA and Platform strategy for increasingly advanced outcomes from the use of EDA with Solace
- On-going education for teams to solve problems with EDA design patterns and event driven design reusability
- EDA Methodology for increased effectiveness and efficiency in bringing new event driven use cases to market
- Product deployments including strategies for high-availability and business continuity
- On-going reporting to help measure ROI and business outcomes

Why Solace Expert Advisory?

- Dedicated long-term advisor that understands your environment, and organization with the experience and technical expertise on EDA with Solace
- Single point of technical contact to provide consistency
- Continuous architecture, design, implementation and education as your use cases scale and evolve
- Maximizes ROI on your Solace Platform by reducing time to business value with a repeatable methodology

Organization & Governance Practices

- Architecture advisory group
- Central event authority
- EDA awareness and education
- Event management and governance

Operational Practices

- DevOps integration and SDLC tooling
- Infrastructure as Code
- Configuration as Code
- Event observability
- Monitoring design & best practices

Implementation Practices

- Event design and documentation
- App, event, schema versioning and lifecycle management
- Event & schema catalogs
- Event driven API design & best practices



Architecture & Design Practices

- Topic taxonomy
- Design patterns
- Solution architecture & design
- Integration architecture

Infrastructure Practices

- Infrastructure and system architecture
- Environment (Dev/UAT/Prod) deployments for Solace products
- High-availability and business continuity strategies

Plans and Duration

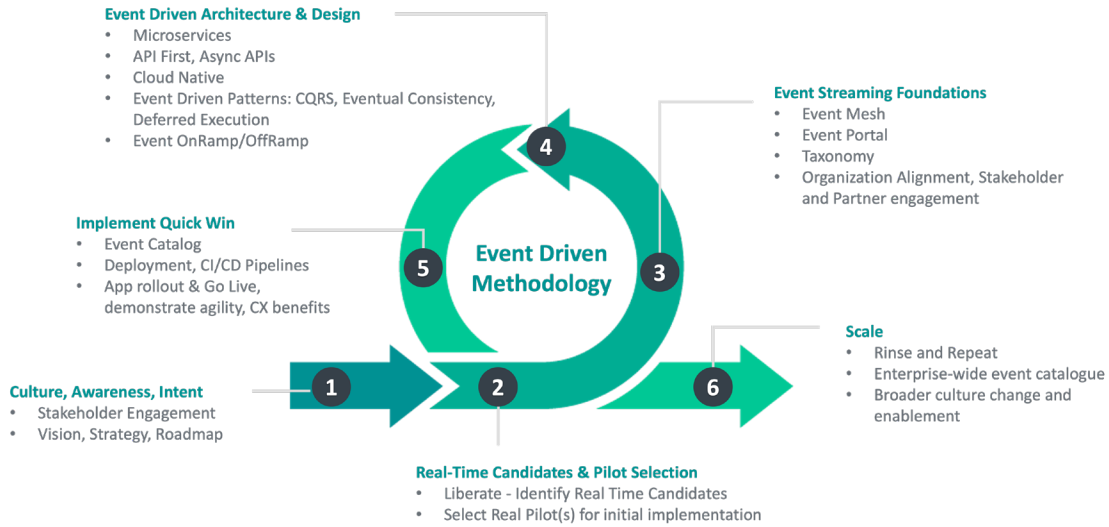
Available with Solace Essential Support or Advanced Support Annual Subscription Plans.

All Expert Advisory services are designed as multi-year engagements to provide on-going advise and support that build your organization's EDA mastery and maturity.

OUR METHODOLOGY

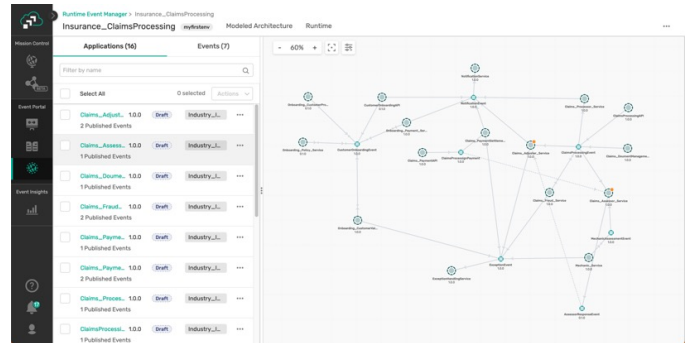
It is important to establish a solid foundation in Event-Driven Architecture to ensure starting on the right foot. Not every enterprise, however, has the necessary in-house expertise and so often the exercise risks to be confined to the technical domain, without really achieving initial critical mass.

The Solace Expert Advisor works with your teams using our EDA Methodology to address this challenge and is applied to your first application rollout to subsequently scale it or apply to the next event driven applications and use cases.



MODELING YOUR EDA

The Expert Advisor helps to implement proper event management by modelling your EDA via PubSub+ Event Portal and AsyncAPI schemas that can be imported into your own Event Portal and/or integrated with your own SDLC tools, enabling better collaboration between architecture and development team. This further allows you to keep your EDA documentation up to date, and complex to model changes without impacting downstream applications.



CUSTOMIZING SOLACE EXPERT ADVISORY

Each Expert Advisory engagement can be customized to meet your business needs. Here are some other ways you can leverage an Expert Advisor:

